



Mon-Fri 9am to 6pm, Sat 9am to 1pm

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Ohm –Promotion Terms and Conditions

3-Month Trial

Effective for Sign-ups from: 31 August 2018

1. The Terms and Conditions of Ohm Energy Pte Ltd's ("Ohm's") 3-Month Trial are part of your Agreement with us, and must be read in conjunction with Ohm's General Terms and Conditions, applicable Product Terms and Conditions and other applicable Promotion Terms and Conditions.
2. Ohm's 3-Month Trial is available to you if you're a new customer and on an Ohm Price Plan with a fixed Supply Term such as Fixed Ohm or Ohm Discount.
3. Your trial period starts on your Supply Start Date and lasts for 90 calendar days, inclusive of the start and end day.
4. Taking up our 3-Month Trial entitles you to terminate your Agreement with Ohm at any time during the trial period, without an Early Termination Fee, subject to the following conditions:
 - a. If you wish to terminate your Agreement and transfer to another retailer during the trial period, you must **first** inform us of your transfer via the Customer Portal **before contacting your new retailer**.
 - b. The transfer date to your new retailer or SP Group must be within the trial period.
 - c. If we receive a transfer request from your new retailer before you have notified us, or if the transfer date to your new retailer or SP Group is after the end of the trial period, we may not be able to waive your Early Termination Fee.
5. If you terminate your Agreement with us after your trial period, you may incur an Early Termination Fee. Refer to our General Terms and Conditions and applicable Product Terms and Conditions for more information.
6. If you change your Price Plan during your trial period, the remaining term on your trial period will be available to you on your new Price Plan. If you change your Price Plan after your trial period, you may incur a Price Plan Change fee equivalent to the Early Termination Fee amount as set out in the applicable Product Terms and Conditions.
7. Ohm reserves the right, in our absolute discretion, to withdraw or modify this 3-Month Trial and/or its Terms and Conditions at any time, without prior notice and without liability.